Be Well Center LCMC Health Resource Guide











This resource guide includes information for both LCMC Health patients and employees to utilize when seeking support for food access, housing and utilities, short and long-term shelters, transportation, finances, mental health, substance abuse, violence, and caregivers.

Resources are included for Orleans Parish, Jefferson Parish, and St. Tammany Parish. We encourage LCMC Health team members to support and empower those in need of these resources through utilization of this guide.

Created by: Hannah Cavaretta Tulane University Dietetic Interns

Alexandra Goode Tulane University Dietetic Interns

Reviewed by: Hannah Stiller, MS Wellbeing Manager, LCMC Health Be Well Center

Devin Brittain, RD, LDN Registered Dietitian, Outpatient Oncology, University Medical Center New Orleans

Stacie Williams, PhD, MBA Director, Diversity, Social Responsibility and Community Relations, LCMC Health



<u>_CMChealth.org/bewell</u> _CMC-WellBeing@LCMChealth.org

Table of contents

Orleans Parish

Food support	1–3
Housing/Utilities support	
Transportation support	
Financial support	6
Mental health support	
Substance abuse support	
Violence support	
Caregiver support	

Jefferson Parish

Food support	11
Housing/Utilities support	
Transportation support	
Financial support	
Mental health support	
Substance abuse support	
Violence support	
Caregiver support	

St. Tammany Parish

Food support	17–18
Housing/Utilities support	19
Transportation support	
Financial support	
Mental health support	
Substance abuse support	
Violence support	
Caregiver support	

Keeping you well by educating and empowering those in need



Orleans Parish support



Broadmoor Improvement Association – Broadmoor Food Pantry 504.249.5130

- Tuesdays: 10 am-Noon
- Wednesdays: 1-3 pm

Located inside Broadmoor Community Church 2021 South Dupre St. New Orleans LA 70125 <u>Click for more information</u>

Central City Christian Fellowship 504.891.5721

- Food pantry
- Open 1st, 2nd, and 3rd Wednesday and Thursday of every month
- •11:30 am-1:30 pm and 3-5 pm

2211 Fourth St. New Orleans, LA 70113 <u>centralcitycf.org/food-ministry</u>

Crescent City Cafe

- Breakfast served on first and third Saturday of every month
- Ready-to-eat individual meals
- •8–9:30 am

Rayne Memorial United Methodist Church 3900 St. Charles Ave. New Orleans, LA 70115 <u>crescentcitycafe.com</u>

Culture Aid NOLA 504.517.5059

- Food pantry
- Wednesdays: 6 pm Our Lady Star of the Sea 1835 St. Roch Ave. New Orleans, LA
- Saturdays: 9 am Corpus Christi Church

2022 St. Bernard Ave. New Orleans, LA <u>cultureaidnola.org</u>

Crescent City Farmers Market/Market Umbrella

Farmers market

- Tuesday: 8 am-Noon 200 Broadway St.
- Thursday: 3-7 pm 500 N. Norman C. Francis Pkwy.
- Sunday: 8 am-Noon Tad Gormley Stadium (Marconi Drive & Navarre Ave.)

Farmers Market Nutrition Program 504.861.4485

 Assists low income seniors and families that use Women, Infants, and Children (WIC) and local farmers by giving participants benefits to use with local produce producers.

Market Match

• Electronic benefit transfer (EBT) tokens can be used to purchase any item at the market.

200 Broadway St., Suite 107 New Orleans LA 70118 crescentcityfarmersmarket.org

Food for Life New Orleans 504.343.849

- Ready-to-eat individual meals
- Vegetarian lunch
- Monday-Saturday: Noon-2 pm
- Vegetarian dinner
- Sunday: 7 pm

2936 Esplanade Ave. New Orleans, LA 70119 neworleansffl.com

Grace at the Greenlight 504.239.4544

- Breakfast served daily
- Ready-to-eat individual meals
- •6:30-7:15 am
- @ St. Jude Community Center

400 N Rampart St. New Orleans, LA <u>graceatthegreenlight.org</u>

Giving HOPE 504.940.1592

- Food pantry
- Ready-to-eat individual meals and food pantry
- Tuesday-Friday: 7–11am
- Saturday: 9 am-Noon

13040 I-10 Service Rd. New Orleans, LA 70128 givinghopenola.org

Grow Dat Youth Farm 504.300.1132

- Farmers market/ Community Supported Agriculture (CSA)
- SNAP recipients receive 50% discount off total CSA share

150 Zachary Taylor Ave. New Orleans LA 70124 growdatyouthfarm.org

New Orleans Mission 504.523.2116

- Lunch and dinner served daily
- Ready-to-eat individual meals
- Lunch: 11:30 am-1:30 pm
- Dinner: Monday–Friday: 6–8 pm

1130 Oretha Castle Haley Blvd. New Orleans, LA 70113 <u>neworleansmission.org</u>

Find Help



NOLA Community Fridges

- Food pantry
- •Open 24/7
- Public fridges that anyone can access. You can take whatever you need and leave behind safe foods for others. Multiple locations across the city.

nolacommunityfridges.org

Ozanam Inn 504.523.1184

- Breakfast, lunch, and dinner served daily
- Ready-to-eat individual meals Breakfast begins: 5:30 am
- •Lunch begins: 1 pm
- Dinner begins: 5:30 pm

2239 Poydras St. New Orleans, LA 70119 ozanaminn.org

Orleans Parish Office of Family Assistance 504.599.1700

Service provider to help you receive food stamps
Monday-Friday: 7:30 am-6 pm

2601 Tulane Ave. New Orleans, LA 70119 <u>Click for more information</u>

The Rebuild Center 504.273.5577

- Ready-to-eat individual meals and food pantry
- Snacks and lunch are served
- Monday-Friday
- Snacks: 9 am-1 pm
- Lunch: 1-1:30 pm
- Lantern Light-Groceries
- •1st and 3rd Friday of the month
- •9:30-10:30 am

1803 Gravier St. New Orleans, LA 70112 <u>Click for more information</u>

Salvation Army 504.899.4569

- Food pantry
- •Thursdays: 1-3 pm
- If unable to make these hours, contact Salvation Army by phone

4526 South Claiborne Ave. New Orleans, LA 70125 <u>Click for more information</u>

Second Harvest Food Bank 504.734.1322

- Food pantry
- Monday-Friday: 7:30 am-4 pm

700 Edwards Ave. New Orleans, LA, 70123 no-hunger.org

Society of St. Vincent de Paul - Nourishing Louisiana

504.827.5842

- St. Vincent de Paul of New Orleans is a Catholic organization that provides an array of services such as training, education, spiritual formation, and financial support in order to meet a wide range of needs for those with a low income.
- Assistance in the form of: Emergency service, food to meet basic nutritional needs, help paying for rent and utilities, clothing, home visiting. Program availability varies by location. Please call to ensure specific services at your local parish.
- Monday-Friday: 8 am-5 pm

3500 Canal St. New Orleans, LA 70119 <u>Click for information</u>



Find Help



Supplemental Nutrition Assistance Program (SNAP)

888.LA.HELP.U (888.524.3578)

• Service provider to help you receive food stamps. Apply by phone

Click for information

Tulane School of Public Health and Tropical Medicine (SPHTM) Food for Thought Pantry 504.988.7111

- Open to all presently enrolled Tulane SPHTM students
- Tuesday-Thursday: Noon-5 pm

1st floor of Tidewater Building1440 Canal St. New Orleans LA 70112 <u>sph.tulane.edu/ose/food-pantry</u>

University Medical Center (UMC) Food Pantry 504.702.3691

- Specifically for cancer patients that are being seen by the providers in the UMC Cancer Center.
- Monday-Friday: 8 am-4 pm Appointment preferred.

UMC Cancer Center Tower 1, Floor 1 2000 Canal St. New Orleans LA 70112 <u>umcno.org</u>



Find Help



Orleans Parish Housing/Utilities support

US Department of Housing and Urban Development VA Supportive Housing 877.424.3838

• Helps pay for housing, housing vouchers, government benefits, understand government programs, navigating the system, one-on-one support

2400 Canal St. New Orleans, LA 70119 <u>Click for information</u>

Short-term Rent, Mortgage, and Utility assistance (STRMU) 504.821.2601

• Financial assistance for housing and utilities

<u>crescentcare.org/service/strmu</u>

People's Housing+ 504.529.3522

• Helps pay for housing, homebuyer education, residential housing, long-term housing, navigating the system.

6323 Franklin Ave. New Orleans, LA 70122 phplusnola.org

Low-Income Home Energy Assistance Program (LIHEAP) 504.877.0334

• Financial assistance for utilities, crisis bill payment assistance, and/or heating/cooling repair assistance.

Click for information

Volunteers of America Southeast Louisiana – Veterans Transitional Housing 504.899.1116

• Transitional housing program for unhoused male veterans.

4152 Canal St. New Orleans, LA 70119 <u>Click for information</u>

Travelers Aid Society of Greater New Orleans 504.658.2944

- Helps pay for housing, food, bus passes, personal hygiene, computer or internet access. Helps to find work, pay for work expenses, skills and training, identification recovery.
- Day shelter; rapid rehousing, outreach, meal vouchers, transportation tokens, showers, mail, phone, restroom, and laundry services.

1530 Gravier St. New Orleans, LA 70112 <u>Click for information</u>

Finance New Orleans Services 504.524.5533

• Helps pay for housing and loans.

201 Saint Charles Ave. New Orleans, LA 70170 <u>financenola.org</u>

Entergy 1.800.368.3749

• Payment extension, deferred payment arrangement, level billing, reconnect fee quote, bill payment assistance.

Click here for information

Seelos Ministry of Hope Program 504.943.5566

• Helps pay for housing, utilities, food pantry, blankets and fans, supplies for school, toys and gifts.

3037 Dauphine St. New Orleans, LA 70117 seeloschurchno.org

Housing Authority of New Orleans 504.670.3300

• Offers affordable housing options.

4100 Touro St. New Orleans LA 70122 hano.org

Ozanam Inn 504.523.1184

- Emergency shelter for men and women; rapid rehousing and meals.
- Check in at 4 pm daily.

2239 Poydras St. New Orleans, LA 70119 <u>ozanaminn.org</u>



Find Help

Orleans Parish Housing/Utilities support

Total Community Action, Inc. 504.872.0334

• Rapid rehousing and unhoused/ displaced prevention.

1420 S. Norman C. Francis Pkwy. New Orleans, LA 70125 <u>tca-nola.org</u>

St. Jude Community Center 504.525.1827

• Houses and feeds working women and provides education and counseling.

400 North Rampart St. New Orleans, LA 70112 <u>Click for information</u>

Unity of Greater New Orleans 504.821.4496

• Rapid rehousing, permanent supportive housing, and outreach.

2475 Canal St., Suite 300 New Orleans, LA 70119 <u>unitygno.org</u>

New Orleans Mission-Shelter 504.523.2116

- Emergency shelter for men and women, outreach, meals, and work programs.
- Check in: 4-6 pm daily.

1130 Oretha Castle Haley Blvd. New Orleans, LA 70113 <u>neworleansmission.org</u>

Southeast Louisiana Legal Services 504.529.1000

• Unhoused prevention legal services.

1340 Poydras St Suite 600 New Orleans, LA 70112 <u>slls.org</u>

Salvation Army Greater New Orleans (GNO) Shelter 504.899.4569

- Emergency shelter for families, single men and women; and created to work program.
- Check in: 4-6 pm daily.

4526 South Claiborne Ave. New Orleans, LA 70125 <u>Click for information</u>

New Orleans Family Justice Center Office line: 504.592.4005 24/7 crisis line: 504.866.9554

• Emergency shelter and rapid rehousing for victims of partner violence.

701 Loyola Ave., Suite 201 New Orleans, LA 70113 nofjc.org

Covenant House of New Orleans 504.584.1111

- Emergency shelter and rapid re-housing for youth up to 24 years old.
- •Open 24/7

611 North Rampart St. New Orleans, LA 70112 covenanthousenola.org

The Harry Tompson Center 504.273.5547

- Day shelter that provides laundry, shower, mail, and phone services.
- Guest services: Monday-Friday: 7:45 am-12:30 pm
- By appointment: Noon-3 pm

1803 Gravier St. New Orleans, LA 70112 <u>harrytompsoncenter.org</u>

Baptist Friendship House 504.949.4469

- Day programs offer respite from the streets for the unhoused women and children in the community to have an opportunity to minister to people's needs.
- Monday-Friday: 8 am-5 pm

813 Elysian Fields Ave. New Orleans, LA 70117 <u>Click for information</u>



Find Help

Orleans Parish Transportation support

Regional Transit Authority (RTA) Paratransit Service 504.827.8345

• The RTA offers our Paratransit Service for customers who have temporary or permanent disability that prevents them from using the standard RTA.

2817 Canal St. New Orleans, LA 70119 <u>Click for information</u>

The Shirley Landry Benson Pace Center 504.941.6057

• Program for All-Inclusive Care for the Elderly (PACE) offers transportation services.

4201 North Rampart St. New Orleans, LA 70117 pacegno.org

Supportive Services for Veterans Families (SSVF) 504.483.3558

• Transportation, dental care, medical care, financial care, financial education, navigating the system, case management, one-on-one support, help finding work.

4152 Canal St. New Orleans, LA 70119 <u>Click for information</u>

Covenant House New Orleans Outreach Services 504.584.1115

• Services: Transportation, support network, one-on-one support, meals.

611 N Rampart St. New Orleans, LA 70112 <u>Click for information</u>

Orleans Parish Financial support

LCMC Health employees

• Contact the Human Resources department

LCMC Health patients

- If employed, contact your Human Resources department
- If not employed, contact Case Management

LCMChealth.org/bewell

Lantern Light Ministries at The Rebuild Center 504.273.5573. ext. 115

- Emergency financial assistance
- By appointment only

lanternlight.org/services



Find Help



LCMC Health patients Click for information

In crisis - 24/7 free confidential support

Metropolitan Human Services District 504.826.2675

JeffCare 504.832.5123 Merakey 504.302.1323 • 24-hour walk-in crisis

3303 Tulane Ave. New Orleans, LA 70119

National Alliance on Mental Illness (NAMI) 1.800.273.8255

CrescentCare

504.821.2601 • Variety of behavioral health services.

1631 Elysian Fields Ave. New Orleans, LA 70117 <u>Click for information</u>

National Alliance on Mental Illness (NAMI) New Orleans 504.896.2345

• Free mental health support, online groups, resources, and education.

4403 Canal St. New Orleans LA 70119 namineworleans.org

Orleans Parish Substance abuse support

Nola Detox and Recovery Center 504.446.1111

Open 24/7Admission by appointment only

4201 Woodland Dr. 3rd floor New Orleans LA 70131 Located in St. Luke's Medical Center noladetox.com

CrescentCare 504.821.2601

• RecoveryWorks intensive outpatient program and Syringe Access Program.

1631 Elysian Fields Ave. New Orleans LA 70117 <u>Click for information</u>



Find Help

Find free or reduced-cost resources like food, housing, financial assistance, healthcare, and more. Help starts here.



7



NOLA Family Justice Center 504.592.4005

- Free services to survivors of partner violence, sexual assault, stalking, human trafficking and child abuse.
- Crisis services and shelter, counseling, advocacy and case management, legal services, healing activities, youth and teen programs, forensic exams and primary care.

701 Loyola Ave. #201 New Orleans LA 70113 nofjc.org

Catholic Charities Archdiocese of New Orleans (CCANO) 504.310.6872

• Project SAVE: Free emergency legal services.

Allyson Tuttle atuttle@ccano.org; <u>Click for information</u>

Metro Centers for Community and Advocacy 504.837.5400

• Partner violence, sexual assault, stalking, dating violence. All services are free and confidential.

Click for information

Louisiana Partner Violence Hotline 888.411.1333

• Free/confidential/24 hours

lcadv.org/statewide-hotline



Find Help





Resources for parents, caregivers of ill, elderly parents or family, etc. (tax break application/ reimbursement benefits, in-home care)

New Orleans Council on Aging - National Family Caregiver Support Program (NFCSP) 504.821.4121

 Information and assistance, in-home respite outreach, caregiver support groups, and material aid.

2475 Canal St., Suite 400 P.O. Box 19067 New Orleans, LA 70179 <u>Click for information</u>

American Association of Retired Persons (AARP) 1.877.333.5885

- Getting paid to be a caregiver for a family member.
- For Medicaid recipients, selfdirected Medicaid services for long-term care is offered.

Click for information

Touro at Home 504.897.7011

• Touro at Home offers skilled nursing, home care aide, physical therapy, occupational therapy, speech/language pathology, nutritional counseling, and medical social services.

1401 Foucher St. New Orleans, LA 70115 <u>Click for information</u>

Veterans Affairs (VA) Caregiver Support – Southeast Louisiana Veterans Health Care System New Orleans VA Outpatient Clinic 800.935.8387

Press 1, ext. 66357

• Apply for the Program of Comprehensive Assistance for Family Caregivers (PCAFC).

2400 Canal St. New Orleans, LA 70119 <u>Click for information</u>

Louisiana Department of Health 1.877.456.1146

Children's Choice Waiver

• Supplemental support to children with developmental disabilities who currently live at home with their families or with a foster family from 0-20 years of age.

Click for information

Community Choices Waiver

- Provides services in the home and in the community to elders or adults with disabilities who qualify.
- Monday-Friday: 8 am-5 pm

Click for information



Find Help

Find free or reduced-cost resources like food, housing, financial assistance, healthcare, and more. Help starts here.

New Opportunities Waiver

• Services for children and adults with intellectual/developmental disabilities.

Click for information

Residential Options Waiver

• Helps adults with intellectual/ developmental disabilities transition from intermediate care facilities to their own home in the community.

Click for information



Jefferson Parish support



Jefferson Community Action Programs (JEFFCAP) Food Distribution 504.736.6900

- Provide monthly food boxes to low-income individuals and families who need support meeting their basic nutritional needs.
- Monday-Friday 8:30 am-4:30 pm

Click for information

Harvey Community Center 504.227.1221 1501 Estalote St.

Harvey, LA 70058

Gretna Community Center 504.376.2130 1700 Monroe St. Gretna, LA 70056

Woodmere Community Center 504.349.5136 4026 Post Dr.

Harvey, LA 70058

Hazel R. Hurst Community Center 504.838.4277 1121 S. Causeway Blvd.

Jefferson, LA 70121

Dorothy B. Watson Community Center 504.736.6480

1300 S. Myrtle St. Metairie, LA 70003

Marrero Community Center 504.349.5950

1861 Ames Blvd. Marrero, LA 70072

Saint Jerome Church Food Pantry – Second Harvest 504.443.3174

- Every Wednesday 8:30-11:30 am
- Last Saturday of month 9:30-11:30 am

2402 33rd St. Kenner, LA 70065 <u>Click for information</u>

Kenner Food Bank 504.468.7220

317 Oxley St. Kenner, LA 70062 <u>Click for information</u>

Gretna Food Bank 504.367.6676

•Tuesday-Friday 10 am-12:30 pm

1400 Jefferson St. Gretna, LA <u>Click for information</u>

Gretna United Methodist Church Food Pantry 504.366.6685

- Monday and Thursday 10 am-1 pm
- First Saturday of month 9 am until food runs out

1309 Whitney Ave. Terrytown, LA 70056 gretnaumc.org/food-pantry

CCANO Food for Seniors Program Catholic Charities

West Bank Commodity Center 504.371.7742

- Distributions held on Monday/Tuesday/Thursday/ Friday: 9 am-2 pm
- Wednesdays: Noon-5 pm

1245 First Ave. Harvey, LA <u>ccano.org</u>

Catholic Charities St. Lawrence Campus 1.800.522.3333

• Distributions on Mondays and Wednesday: 8:30 am-Noon

2505 Maine Ave. Metairie, LA <u>ccano.org/food-for-seniors</u>

Giving HOPE Stephen F. Stumpf Westbank Food Pantry 504.940.1592

Monday-Wednesday
10 am-2 pm
Drive-through only

5151 Lapalco Blvd. Marrero, LA 70072 <u>Click for information</u>



Find Help

Jefferson Parish Housing/Utilities support

JeffCAP-Housing Counseling Program 504.736.6900

 Provides consultation and feasible options to tenants, prospective homebuyers, and current homeowners.

Joseph S. Yenni Building 1221 Elmwood Park Blvd. Suite 402 Jefferson, LA 70123 <u>Click for information</u>

Low-Income Home Energy Assistance Program (LIHEAP) 504.736.6900 / 504.736.6321

• Financial assistance for utilities, crisis bill payment assistance, and/or heating/cooling repair assistance. • Jefferson Community Action Programs (JeffCAP)

1221 Elmwood Park Blvd. Suite 402 Jefferson, LA 70123 Ihc.la.gov/energy-assistance

Jefferson Parish Housing Authority 504.321.0435

• Promotes decent, safe, and sanitary housing for lowerincome families who cannot afford standard private housing. Administers Housing Choice Vouchers (HCV) and manages Conventional Public Housing units.

1718 Betty St. Marrero, LA 70072 hajp.org/index.html

Kenner Housing Authority 504.467.9166

• Provides safe, decent, and sanitary housing conditions for very low-income families and to manage resources efficiently.

1003 31st St. Kenner, LA 70065 <u>Click for information</u>



Jefferson Parish Transportation support

CCANO Immigration and Refugee Services

504.310.6860 2505 Maine Ave. Metairie, LA 70003 Click for information

Mobility Impaired

Transportation System (MITS) Eligibility: 504.758.9135 Reservations: 504.889.7156 Dispatch: 504.889.7194

- Provides transportation for persons with disabilities who are unable to use fixed route JP Transit service.
- Monday-Friday: 8:30 am-5 pm

jptransit.org/paratransit

Jefferson Transit

- Seven days a week
- •5-10:30 am
- Hours vary by route

jptransit.org





Jefferson Parish Financial support

•Contact your Human Resources department

LCMC Health patients

• If employed, contact your Human Resources department • If not employed, contact Case Management

LCMChealth.org/bewell

Jefferson Parish Mental health support

Jefferson Parish Human Services Authority 504.838.5257

 Behavioral health community resources, developmental disability community resources, and substance abuse community resources.

Click for information

East Jefferson Health Center 504.838.5257

• Monday-Friday: 7 am-5 pm

3616 S. I-10 Service Road W. Suite 100 Metairie, LA 70001 jphsa.org

West Jefferson Health Center 504.349.8833

• Monday-Friday: 7 am-5 pm

5001 WestBank Expy. Suite 100 Marrero, LA 70072 jphsa.org

Access Health Louisiana 504.712.7800

1401 W. Esplanade Ave. Suite 108A

Kenner, LA 70065 accesshealthla.org

Beacon Behavioral Hospital 504.581.4333

• Outpatient group therapy for adults, including elderly.

3200 Ridgelake Dr. Suite 100 Metairie LA 70002 beaconbh.com

Celebration Hope Center 504.833.4673

• Mental health and support groups available.

1901-B Airline Dr. Metairie LA 70001 <u>celebrationhopecenter.org</u>

New Orleans Multicultural Institute of Counseling 504.814.4480

- Accepts children and adolescents with no insurance for trauma counseling
- Individual, couples, and family therapy.

1500 Lafayette St. Suite 154 Gretna LA 70053 nomicllc.com

Perimeter Behavioral Hospital 504l305.2700

 Inpatient services for people 18+, senior adult psychiatric inpatient treatment, comprehensive outpatient program for people 18+.

3639 Loyola Dr. Kenner LA 70065 <u>Click for information</u>

Jefferson Parish Mobile Crisis 504.832.5123

• Provides emergency evaluations for mental health crises, over the phone or at your home.

<u>jphsa.org</u>



Jefferson Parish Substance abuse support

Addictions Counseling & Educational Resources (ACER) 504.941.7580

• Outpatient programs for addiction recovery.

2321 North Hullen St. Suite B Metairie LA 70001 <u>Click for information</u>

Alcoholics Anonymous Greater New Orleans 504.836.0507

• Daily, free recovery meetings; in-person or virtual options.

638 Papworth Avenue A Metairie LA 70005 aaneworleans.org

Avenues Recovery 504.384.7639

• Residential treatment and intensive outpatient programs, ambulatory detox, transitional living.

4933 Wabash St. Metairie LA 70001 <u>Click for information</u>

Behavioral Health Group Treatment Center 504.347.1120

• Medication-assisted treatment, counseling services.

1151 Whitney Ave. Building 4 Gretna LA 70056 <u>Click for information</u>

Gateway Recovery Systems 504.368.9935

- Provides treatment for male veterans or active military with substance use disorders.
- Must have Medicaid or VA coverage.

4103 Lac Couture Dr. Harvey LA 70058 <u>Click for information</u>







Metro Centers for Community Advocacy 504.837.5400

- Services for Jefferson, Orleans, St. Tammany, and River Parishes
- Crisis intervention and limited placement in emergency shelters and referrals for people who have experienced partner violence of sexual assault.
- Safe, temporary, emergency shelter and transitional housing for people who experienced partner violence. Legal information and advocacy.
 Stalking information and advocate assistance.

Jefferson Parish District Attorney's Office 504.361.2860

• Provides services for victims/ witnesses of all felony crimes and referrals, crisis intervention, court preparation assistance, and information on judicial process.

200 Derbigny St. Gretna LA 70053 jpda.us

Crime Victims Assistance Act Formula Grant Program 225.342.1573

• Assist victims of crime by providing comprehensive and coordinated direct services.

Click for information

Click for information

Jefferson Parish Caregiver support

Jefferson Parish Council on Aging 504.888.5880

6620 Riverside Dr., Suite 216 Metairie LA 70003 jcoa.net

Visiting Angels - Living Assistance Services

Sunrise Senior Living 504.889.9777 3732 West Esplanade Ave. Metairie, LA

Jewish Family Service Caregivers Workbook 504.863.8475

3300 W Esplanade Ave. Suite #600 Metairie, LA

Emeritus 504.467.1000

1600 Joe Yenni Blvd. Kenner, LA 70065 visitingangels.com/gno/home

Louisiana Options in Long Term Care 1.877.456.1146

1.855.296.0226 for individuals with hearing or speech difficulties

- Community Choices Waiver, Adult Day Health Care Waiver, Long-Term Personal Care Service, Program for All-Inclusive Care for the Elderly (PACE)
- Monday-Friday: 8 am-5 pm

Idh.la.gov/subhome/1



St. Tammany Parish support



Community Christian Concern (CCC) 985.646.0357

- Works to empower individuals and families within our community by building a bridge of hope and walking alongside each individual during times of hardship to meet their physical, emotional, and spiritual needs. CCC assists individuals and families with urgent needs requiring immediate, short-term solutions.
- Assistance in the form of: food, clothing, personal care items, shelter, prescription assistance, emergency travel
- Monday-Thursday: 9 am-4 pm
- Friday: 9 am-2 pm

2515 Carey St. Slidell, LA 70458 <u>Click for information</u>

St. Luke Evangelist Catholic Church - General Assistance 985.641.6429

- The church offers their Good Sams program which provides an array of services to assist individuals and families in need. This program supplies aid to households so that they may continue living with independence and ease.
- Assistance in the form of: housing assistance, utilities assistance, medication assistance, emergency food pantry, gas (for job interviews or doctors appointments), dental and optical services (limited), legal services (limited), baby formula and diapers, consulting services (SNAP, free tax services, prescription drug assistance,

shelters, and job assistance programs. This program also offers special events such as August school supplies, Thanksgiving food baskets, and Christmas gifts for children and the elderly.)

• Monday-Friday: 8 am-5 pm

910 Cross Gates Blvd. Slidell, LA 70461 <u>Click for information</u>

The Samaritan Center Food Bank 985.626.4457

- The Samaritan Center's Food Bank provides food to individuals and families who need help supplementing their food resources.
- Assistance in the form of: Food to meet the basic nutritional needs, emergency food, SNAP enrollment assistance.
- Please reach out by phone to schedule an appointment.
- Monday-Friday: 10 am-3 pm

402 Girod St. Mandeville, LA 70448 <u>Click for information</u>

Council on Aging St. Tammany – Senior Center 985.892.0377

- This program helps people who are older than 59 years old.
- Council on Aging St. Tammany (COAST) is not only a home away from home for many older active adults, and also offers an exciting variety of activities.
 A comprehensive range of programs is offered to enlighten, educate and enrich the lives of our members.

- Assistance in the form of: Midday meals, home delivered meals (homebound persons), transportation, recreation and activities.
- Membership at our center is free but requires an application and interview process. The senior must be present at time of application and interview and must be independent. Please call us to schedule an appointment for application.
- Monday-Friday: 8 am-4 pm

610 Cousin St. Slidell, LA 70458 <u>coastseniors.org</u>

Services, Training, Advocacy, Resources, and Community (STARC) connections 985.641.0197

- This program helps people who are older than 64 years old, have disabilities, meet standards for admission to a nursing facility, are able to participate in his/her care, require at least limited assistance with one activity of daily living, and are eligible for Medicaid.
- Personal Assistance Services provide assistance with activities of daily living to individuals who are 65 or older or individuals that have disabilities, are eligible for Medicaid, meet standards for



St. Tammany Parish Food support

admission to a nursing facility, are able to participate in his/ her care, and require at least limited assistance with one activity of daily living.

- Assistance in the form of: Assistance with bathing, dressing, meal preparation, light housekeeping, grocery shopping, scheduling and attending medical appointments.
- STARC provides basic daily activity assistance as dictated by the Long Term-Personal Care Services (LTPCS) Plan of Care. Services under this program are not a substitute for existing family support.
- Monday-Thursday: 9 am-4pm
- Friday: 9 am-3 pm

40201 Hwy 190 East Slidell LA 70461 Click for information

First United Methodist Church - Feed Dat Ministry 985.643.6437

- Feed Dat Ministry is a ministry that connects food and other items to those in need. Items vary weekly and consist of what we are given by the warehouse.
- Assistance in the form of: Food to meet basic nutritional needs.
- Thursday: 9-10:30 am

433 Erlanger Ave. Slidell, LA 70458 <u>firstumcslidell.org</u>

House of Joy Church 985.326.4569

- Joy Fellowship Church provides assistance to individuals in need. It is important to note that availability of certain supplies fluctuates due to donations and demand.
- Assistance in the form of: Food, clothing, baby products, hygiene products, blankets, housewares, hot lunches. Call prior to visiting to verify that

the hours of service have not changed.

• Tuesdays and Thursday Noon-3 pm

1510 Lindberg Dr. Slidell, LA 70458 <u>Click for information</u>

First Baptist Church of Slidell -Pantry Ministry 985.643.3456

- The Pantry Ministry provides quality food items to households experiencing food insecurity. This program supplies critical nutrition to hungry individuals and families. They also provide used clothing donated by members of the community when available.
- Assistance in the form of: food to meet basic nutritional needs, clothing.

• Monday, Wednesday, and Friday: 7-10 am

4141 Pontchartrain Dr. Slidell, LA 70458 <u>Click for information</u>

New Orleans Mission - The Mission Pantry 716.803.4432

• Only serve residents of

- St. Tammany Parish: Must bring state ID
- Monday and Wednesday-Saturday: 10 am-4 pm

31294 U.S. Hwy 190 Lacombe, LA, 70445 <u>neworleansmission.org/pantry</u>



Find Help

St. Tammany Parish Housing/Utilities support

St. Tammany Parish Department of Health and Human Services (HHS) – Homelessness Service 985.646.2090

- The St. Tammany Parish Community Action Agency provides a number of services to St. Tammany Parish residents including emergency utility, rental, and mortgage assistance. The CAA also works with homeless and nearhomeless families transitioning from homelessness to help them become self-sustaining. They help individuals and families break down barriers that create dependency.
- Assistance in the form of: Housing and homeless assistance program, emergency

solutions grant, and supportive housing program.

- All of their programs have eligibility requirements and are subject to funding availability.
- Monday-Friday: 8 am-5 pm

Community Action Agency (CAA) 520 Old Spanish Trail Slidell, LA 70458 <u>Click for information</u>

Community Christian Concern of Slidell -Temporary Housing Needs 985.646.0357

• Works to empower individuals and families within our community by building a bridge of hope and walking alongside each individual during times of hardship to meet their physical, emotional, and spiritual needs. CCC assists individuals and families with urgent needs requiring immediate, short-term solutions.

- Assistance in the form of: Food, clothing, personal care items, shelter, prescription assistance, and emergency travel.
- Monday-Friday: 8 am-4 pm Friday: 9 am-2 pm

2515 Carey St. Slidell, LA 70458 <u>Click for information</u>



St. Tammany Parish Transportation support

STAR Transit - Council on Aging St. Tammany 985.327.0185

- Free transportation for riders age 60+
- Mondays-Friday: 7 am-4 pm

72060 Ramos Ave. Covington, LA 70433 <u>coastseniors.org/transportation</u>

St. Luke Evangelist Catholic Church 9856.416.429

- Offers gas for job interviews or doctor's appointments.
- Monday-Friday: 8 am-5 pm

910 Cross Gates Blvd. Slidell, LA 70461 saintlukeslidell.org



Find Help



St. Tammany Parish Financial support

LCMC Health employees

Contact your Human Resources
 department

LCMC Health patients

• If employed, contact your Human Resources department • If not employed, contact Case Management

LCMChealth.org/bewell

St. Tammany Parish Mental health support

Access Health Louisiana -Behavioral Health

- This program serves individuals who have been impacted by mental health issues.
- The Behavioral Health staff at Access Health Louisiana and Acadian Care can help patients experiencing a variety of mental health issues. Physicians and LCSWs work as a team with the family to develop customized treatment plans to help improve the patients' overall health and well-being.
- Assistance in the form of:
- Mental health services
- LCSW-licensed clinical social worker

501 Robert Blvd. Slidell, LA 70458 **985.607.0400** Monday: 8 am-4:30 pm Friday: 8 am-5 pm Saturday: 8 am-Noon <u>Click for information</u>

1150 West Causeway Approach Mandeville, LA 70471 **985.214.4045** Monday-Friday: 7 am-7 pm <u>Click for information</u>

St. Luke Evangelist Catholic Church -Counseling Solutions 985.641.6429

- The church offers their Good Sams program which provides an array of services to assist individuals and families in need. This program supplies aid to households so that they may continue living with independence and ease.
- Assistance in the form of: Housing assistance, utilities assistance, medication assistance, emergency food pantry, gas (for job interviews or doctors appointments), dental and optical services (limited), legal services (limited), baby formula and diapers, consulting services (SNAP, free tax services, prescription drug assistance, shelters, and job assistance programs. This program also offers special events such as August school supplies, Thanksgiving food baskets, and Christmas aifts for children and the elderly.)
- Monday-Friday: 8 am-5 pm

910 Cross Gates Blvd. Slidell, LA 70461 <u>saintlukeslidell.org</u>

Truth 180°, Inc. 985.809.9900

- Truth 180°, Inc. helps turn around the lives of individuals struggling with substance abuse and cooccurring disorders, through intensive therapy via a holistic approach by empowering individuals to adopt truth, integrity, and change as personal values is the mission of Truth 180°.
- Truth 180° provides these services to Drug Court and other specialty courts. Specifically: Veterans Treatment Court, ReEntry Court, and Family Preservation Court in Washington and St. Tammany Parishes.





- Assistance in the form of: Substance abuse assessments, intensive outpatient program, individual therapy, family therapy, experiential therapy, substance abuse education, and drug screening.
- Monday-Friday: 8 am-5 pm

1169 Robert Blvd. Suite F Slidell, LA 70458 truth180.org

STARC of Louisiana – Alzheimer's Angel 985.641.0197

- Individuals with a diagnosis of Alzheimer's or dementia are eligible for the program.
- At STARC, we're all about helping people with developmental disabilities reach their potential as independent, contributing members of our community.
 We do that in lots of ways, from providing therapeutic treatment to day care to job training.
- The Alzheimer's Angel Program provides loving, supervised care for persons with Alzheimer's Disease and/or dementia. Support and education for families and caregivers is provided. Services provided

include day activity, in-home supports such as respite, personal care, and homemaker services.

- Individuals with a diagnosis of Alzheimer's or dementia are eligible for the program.
- Monday-Friday: 8 am-5 pm

40201 Hwy 190 East Slidell, LA 70461 <u>starcla.org</u>

Beacon Behavioral Health 985.607.0290

 Beacon Behavioral's highly trained, caring therapy staff provides comprehensive and confidential treatment to those suffering from depression and other mood disorders, changes in behavior, psychosis, and major declines in functioning. The Intensive outpatient program (IOP) can also assist with adults that have a substance use issue which may be caused by their mental health condition.

- Assistance in the form of: Psychiatric assessment, cognitive-behavioral therapy, psychoeducation, psychodrama, solutionbased therapy, medication management.
- Beacon Behavioral Health accepts Medicare and Medicaid.
- Individuals begin their treatment by meeting with an intake specialist to better understand what issues are occurring. If it's determined that IOP would be beneficial in addressing/resolving the issues, then an appointment with a clinic psychiatrist is arranged.
- Monday-Friday: 8 am-5 pm

2130 1st St. Slidell, LA 70458 <u>Click for information</u>





Find Help

St. Tammany Parish Substance abuse support

Oxford House Louisiana -Sober Living Homes

- To be eligible, must have completed alcohol or drug treatment OR completed a medical detoxification program.
- Oxford Houses are democratically run, selfsupporting, and drug free homes serving men, women, and women with children. The houses represent a remarkably effective and low cost method of preventing relapse. Additional services include: Peer support, life skills, and recreational opportunities. To become a resident in an Oxford House, contact the nearest house to schedule an interview to apply.

Open 24/7 3824 Croydon St Slidell, LA 70458 **985.265.4339**

Open 24/7 1114 Maris Stella Ave Slidell, LA 70460 **985.288.0498**

Open 24/7 4701 Pontchartrain Dr. Unit #C Slidell, LA 70458 **985.201.7438**

oxfordhousela.org

Catholic Charities Archdiocese of New Orleans (CCANO) -Counseling Solutions 985.785.2113

- Counseling Solutions is a professional counseling program available to individuals and families of all faiths. CCANO's caring and compassionate staff of licensed mental health professionals and interns provide help for adults and children dealing with a variety of mental health concerns.
- Assistance in the form of: Individual and family counseling.
- Counselors are available to help adults and children with: Depression, anxiety/stress, grief and loss, abuse/trauma, chronic mental illness, parentchild issues, relationship issues, anger and more. CCANO offers a generous income-based sliding scale payment option for uninsured and underinsured families.

• Monday-Friday: 8 am-5 pm

770 Gause Blvd. Suite C Slidell, LA 70458 ccano.org

Alchemy Addiction Recovery 985.690.6622

- We accept referrals from community agencies, behavioral healthcare professionals, court-related agencies, physicians, or any other agency. Persons referred from these sources must meet admission criteria and demonstrate a desire for treatment.
- Must have Medicaid or meet income guidelines for slidingscale payment. ACER's 8-14 week Intensive Outpatient Treatment (IOP) program enables a client in the early stages of recovery to establish a foundation for long term recovery support in their local community right from the start of treatment.
- Assistance in the form of: Individualized treatment, group sessions, individual sessions, 2-step recovery, urine drug screens.





Find Help

St. Tammany Parish Substance abuse support

- ACER offers a sliding scale payment option for patients without insurance, and accepts Louisiana Medicaid.
- Our financial department will provide clients with several options for payment of their treatment. You will meet with a representative of the financial department to discuss your financial status and then go through your payment options.
- We accept referrals from community agencies, behavioral healthcare professionals, court-related agencies, physicians, or any other agency. Persons referred from these sources

must meet admission criteria and demonstrate a desire for treatment.

• Monday-Friday: 8 am-5 pm

115 Christian Ln. Slidell, LA 70458 <u>Click for information</u>

Florida Parishes Human Services Authority-Addictive Disorders Services for Adults

• FPHSA provides group and individual counseling for clients and their families suffering from a gambling disorder. All services are provided by a certified compulsive gambling counselor. There are no fees for these services for Florida Parish area residents.

• Monday-Friday: 8 am-4:30 pm

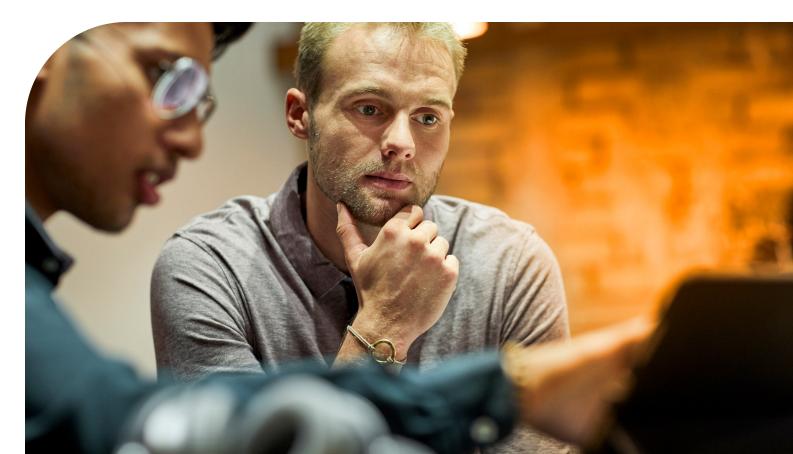
2331 Carey St. Slidell, LA 70458 **985.646.6406**

900 Wilkinson St. Mandeville, LA 70448 **985.624.4450**

Click for information



Find Help



St. Tammany Parish Violence support



Crisis Services - Pathways to Safety International 800.898.4910 International toll free 833.723.3833

- This program helps people who are 18-59 years old.
- Adult Protective Services (APS) is responsible for investigating reports and arranging for services to protect vulnerable adults and emancipated minors who are at risk of abuse, neglect, exploitation or extortion. APS strives to help individuals live free from abuse in a manner that supports choice and independence. Assistance in the form of: 24hour hotline, investigation and assessment.

pathwaystosafety.org

Partner Violence Hotline for Teens and Young Adults 866.331.9474

800.787.3224 Teletypewriter (TTY) for deaf/hard of hearing individuals

- This program helps people who are 13 to 26 years old.
- Love Is Respect's trained peer advocates are available to offer education, support, and advocacy to teens and young adults, as well as their concerned friends and family members, who have questions or concerns about their dating relationships. Love Is Respect provides support via hotline, online chat, or text.
- Assistance in the form of: Help hotline, referrals and information to local resources, safety plan, support, and listening. All conversations with peer advocates via phone, chat, or text are free and confidential. You will never be asked for your name or other contact information, but an advocate may ask for your age and city to find local resources for you.

Chat: Start a live chat by going to the program website and clicking the "Chat live now" button

Text: Text "loveis" to 22522

loveisrespect.org

Metro Centers for Community Advocacy 888.411.1333

- Crisis intervention and limited placement in emergency shelters and referrals for people who have experienced partner violence of sexual assault
- Safe, temporary, emergency shelter and transitional housing for people who experienced partner violence. Legal information and advocacy. Stalking information and advocate assistance.

Click for information

Crime Victims Assistance Act Formula Grant Program 504.837.5400

- •24-hour crisis hotline
- Assists victims of crime by providing comprehensive and coordinated direct services.

Click for information

Metropolitan Battered Women's Program 504.837.5400

- •24-hour crisis hotline
- Shelter, counseling, support groups, children's counseling, legal services for women, and children in partner violence situations.

Click for information



Find Help



Louisiana Options in Long Term Care 1.877.456.1146

Office of Aging and Adult Services Helpline 1.866.758.5035

For individuals with hearing or speech difficulties 1.855.296.0226

• Community choices waiver, adult day healthcare waiver, long-term personal care service, program for All-Inclusive Care for the Elderly (PACE).

• Monday-Friday: 8 am-5 pm

Click for information

AARP 1.877.333.5885

• Getting paid to be a caregiver for a family member. For Medicaid recipients, selfdirected Medicaid services for long-term care is offered.

Click for information



Louisiana Department of Health Children's Choice Waiver 1.866.783.5553

• Supplemental support to children with developmental disabilities who currently live at home with their families or with a foster family from 0-20 years of age.

Click for information

Community Choices Waiver 1.877.456.1146

- Provides services in the home and in the community to elders or adults with disabilities who qualify.
- Monday-Friday: 8 am-5 pm

Click for information

New Opportunities Waiver

• New Opportunities Waiver Services for children and adults with intellectual/developmental disabilities.

Click for information

Residential Options Waiver

• Helps adults with intellectual/ developmental disabilities transition from intermediate care facilities to their own home in the community.

Click for information

