

Leading with Heart: New Leader Orientation

At LCMC Health, we believe a culture of extraordinary leadership happens in community. We do things differently. We lead with heart. This program focuses on cultural and operational outcomes and introduces leaders to their role in enabling their teams to live their extraordinary. This stand-alone event is geared towards all new leaders (supervisors and above) at LCMC Health and is part of their first 90-days experience, allowing them the opportunity to network and learn what it means to be a leader at LCMC Health.

Heart-to-Heart Series

The Heart-to-Heart Series assists leaders across LCMC Health in developing their skills to elevate a culture of wellness and build strong teams from the ground up. The series is made up of the two sets of courses, Foundations courses and Elevations courses, featured below. All instructor-led courses are two hours and offered throughout the calendar year across our LCMC Health facilities, as well as virtually, and may be taken in any order at your own pace.

Foundations courses

Our Foundations courses provide leaders with the tools to build strong teams and the skills to prioritize their people and their experience.

Course title	Skill building content	Course type
Leveraging Your Strengths as a Supervisor	Increasing self-awareness and self-development	Instructor-led (in-person or virtual)
Building Extraordinary Teams	Building trust, resolving conflict, and communicating clearly	Instructor-led (in-person or virtual)
Shifting Your Leadership Lens to Developer and Coach	Coaching performance and giving feedback	Instructor-led (in-person or virtual)
Crucial Conversations	Communicating clearly for accountability	Instructor-led (in-person or virtual)
Leadership 101	Setting foundations for extraordinary leaders	On-demand module in the Learning Center

Elevations courses

Our Elevations courses equip leaders to promote and sustain our culture of wellness and activate our commitments every day.

Course title	Skill building content	Course type
Strategies to Engage and Retain Extraordinary Employees	Boosting engagement and retention	Instructor-led (in-person or virtual)
Leading Across Difference	Creating a culture of inclusion and belonging	Instructor-led (in-person or virtual)
Leading with Well-being in Mind	Championing well-being	Instructor-led (in-person or virtual)
Change Management	Leading through change	On-demand module in the Learning Center

2024 Calendar of instructor-led trainings



Extraordinary leadership: At LCMC Health, a leader is any individual who envisions extraordinary possibilities and influences, inspires, and guides others to take action to achieve those possibilities. Organizational Development fosters extraordinary leadership by equipping you with the tools, resources, and development to lead with heart. Our job is to help make it easy for you to live your extraordinary!

Sessions we offer to support leadership development and empower our leaders to shine in their roles:

Course title	Course date	Course time	Course location
Leading with Heart: New Leader Orientation	Friday, January 19	9 am–Noon	Downtown corporate office
Leading Across Difference (Elevations)	Friday, January 26	9–11 am	University Medical Center
Shifting Your Leadership Lens to Developer and Coach (Foundations)	Tuesday, January 30	9–11 am	Virtual
Strategies to Engage and Retain Extraordinary Employees (Elevations)	Wednesday, February 7	2–4 pm	New Orleans East Hospital
Leading with Well-being in Mind (Elevations)	Thursday, February 22	9–11 am	East Jefferson General Hospital
Building Extraordinary Teams (Foundations)	Wednesday, February 28	2–4 pm	West Jefferson Medical Center
Crucial Conversations (Foundations)	Thursday, March 7	2–4 pm	Virtual
Leading with Heart: New Leader Orientation	Friday, March 15	9 am–Noon	Downtown corporate office
Shifting Your Leadership Lens to Developer and Coach (Foundations)	Friday, March 15	9–11 am	Lakeside Hospital
Leading with Well-being in Mind (Elevations)	Wednesday, March 20	9–11 am	West Jefferson Medical Center
Leveraging Your Strengths as Supervisor (Foundations)	Tuesday, March 26	9–11 am	Lakeview Hospital
Crucial Conversations (Foundations)	Wednesday, April 3	2–4 pm	East Jefferson General Hospital
Strategies to Engage and Retain Extraordinary Employees (Elevations)	Tuesday, April 9	2–4 pm	West Jefferson Medical Center
Leading Across Difference (Elevations)	Thursday, April 18	2–4 pm	New Orleans East Hospital
Leading with Well-being in Mind (Elevations)	Friday, April 26	9–11 am	Downtown corporate office
Building Extraordinary Teams (Foundations)	Thursday, May 2	2–4 pm	Children's Hospital New Orleans
Leveraging Your Strengths as Supervisor (Foundations)	Wednesday, May 8	9–11 am	Virtual
Leading with Heart: New Leader Orientation	Friday, May 17	9 am–Noon	Downtown corporate office
Building Extraordinary Teams (Foundations)	Friday, May 17	9–11 am	New Orleans East Hospital
Strategies to Engage and Retain Extraordinary Employees (Elevations)	Tuesday, May 21	2–4 pm	Lakeview Hospital

*Locations are subject to change. Go to the [Learning Center](#) to learn more about the most up to date locations and to register for courses.

Leveraging Your Strengths as Supervisor (Foundations)	Thursday, June 6	2–4 pm	Lakeside Hospital
Leading with Well-being in Mind (Elevations)	Friday, June 14	9–11 am	Virtual
Crucial Conversations (Foundations)	Tuesday, June 18	2–4 pm	Touro
Shifting Your Leadership Lens to Developer and Coach (Foundations)	Tuesday, June 25	2–4 pm	West Jefferson Medical Center
Leading with Well-being in Mind (Elevations)	Tuesday, July 9	9–11 am	New Orleans East Hospital
Leading with Heart: New Leader Orientation	Friday, July 12	9 am–Noon	Downtown corporate office
Leading Across Difference (Elevations)	Wednesday, July 17	2–4 pm	Lakeview Hospital
Crucial Conversations (Foundations)	Tuesday, July 23	9–11 am	West Jefferson Medical Center
Strategies to Engage and Retain Extraordinary Employees (Elevations)	Wednesday, August 7	9–11 am	East Jefferson General Hospital
Leveraging Your Strengths as Supervisor (Foundations)	Tuesday, August 13	9–11 am	University Medical Center
Building Extraordinary Teams (Foundations)	Thursday, August 22	9–11 am	Virtual
Shifting Your Leadership Lens to Developer and Coach (Foundations)	Tuesday, August 27	2–4 pm	New Orleans East Hospital
Crucial Conversations (Foundations)	Thursday, September 5	9–11 am	Lakeview Hospital
Strategies to Engage and Retain Extraordinary Employees (Elevations)	Wednesday, September 11	2–4 pm	Virtual
Leading with Heart: New Leader Orientation	Friday, September 13	9 am–Noon	Downtown corporate office
Shifting Your Leadership Lens to Developer and Coach (Foundations)	Friday, September 20	9–11 am	Children's Hospital New Orleans
Leading Across Difference (Elevations)	Tuesday, September 24	2–4 pm	West Jefferson Medical Center
Strategies to Engage and Retain Extraordinary Employees (Elevations)	Tuesday, October 1	9–11 am	Touro
Building Extraordinary Teams (Foundations)	Tuesday, October 8	2–4 pm	Lakeside Hospital
Shifting Your Leadership Lens to Developer and Coach (Foundations)	Wednesday, October 16	2–4 pm	Lakeview Hospital
Crucial Conversations (Foundations)	Thursday, October 24	9–11 am	New Orleans East Hospital
Leveraging Your Strengths as Supervisor (Foundations)	Tuesday, October 29	2–4 pm	West Jefferson Medical Center
Leading Across Difference (Elevations)	Friday, November 1	9–11 am	Virtual
Building Extraordinary Teams (Foundations)	Thursday, November 7	9–11 am	Lakeview Hospital
Leveraging Your Strengths as Supervisor (Foundations)	Wednesday, November 13	2–4 pm	New Orleans East Hospital
Leading with Heart: New Leader Orientation	Friday, November 15	9 am–Noon	Downtown corporate office
Leading Across Difference (Elevations)	Tuesday, November 19	9–11 am	East Jefferson General Hospital
Leading with Well-being in Mind (Elevations)	Wednesday, December 4	9–11 am	Lakeview Hospital

To learn more details about course dates, locations, times, and to register for specific courses, log in to the [Learning Center](#) and search for the course title. If you have any questions or need any assistance, email LCMCOD@LCMHealth.org.